

What am I
communicating
to you?

At this time

When
standing or
walking

When this
happens

Doris throws
her arm into
the air and
holds it rigidly
above her
head

We think it means

Doris feels
fearful and
anxious

She wants to
feel safe

We need to
do this

Approach
Doris and
give her a
hug.

Tell her
she's home
and she's
safe.

What do we need to do next?